

The Primary Network

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Louisiana Primary Care Association 28th Annual Continuing Education Conference



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Established in 1982, the **Louisiana Primary Care Association, Inc.** is a non-profit corporation whose purpose is to promote accessible, affordable, quality primary health care for the uninsured and medically underserved populations in Louisiana. It is a membership organization of Federally Qualified Health Centers and supporters committed to the goal of achieving health care access for all and the elimination of health disparities. Whether establishing various support systems or maintaining and strengthening those already in place, LPCA continually espouses the importance of primary health care as the foundation to building and sustaining healthier communities. LPCA directs its efforts to assure that community health centers remain viable providers of primary health care throughout the state and resolute partners in comprehensive health care delivery systems.

The Primary Network is a bi-monthly publication that provides information on a variety of topics of interest to community health centers and related organizations.

LPCA EXECUTIVE DIRECTOR

As you review this newsletter please take note of the grand openings at Baton Rouge Primary Care Collaborative and Rapides Primary Health Care Center. Both of these capital projects were made possible through the LPCA's Facility Expansion Initiative (FEI). The FEI enabled the implementation of over 80 capital projects throughout Louisiana creating a \$182 million economic impact and generating almost 1,500 jobs in addition to those retained and created health care positions.

The LPCA continues to promote and advocate on behalf of Louisiana and the nation's community health centers as we wait for our national representatives to propose a federal fiscal plan. Many of you participated in the national call-in day on October 14, and your efforts did not go unrecognized. 208 Louisiana advocates produced 520 calls to Washington

D.C. in support of FQHC funding. I ask that you also consider the recent elections throughout the state and urge you to reach out to those who now represent you to ensure they are aware and understand community health center's contributions to your communities both in quality of life and economically.

I would again like to express my appreciation to those that contributed towards the success of the LPCA's 28th annual conference. Health center administration, staff and board members; vendors; sponsors and the LPCA staff came together to ensure a very productive event. The feedback has been very encouraging as we begin to anticipate and plan for next year's conference in New Orleans.

While reading a publication geared towards the outdoors I happened upon an article on proper responses when one is lost. Included in the suggestions was

S.T.O.P.
(Sit, Think,
Observe
and Plan).
With the
constant
changes all
around us,
perhaps it
would serve
us well to
set aside

moments to take a deep breath and gather our thoughts. As the article emphasized, a positive mental attitude is more important than physical fitness when attempting to safely make it out.

Best Regards,

Jonathan Chapman
Executive Director



Jonathan Chapman
Executive Director
LPCA

CALENDAR OF EVENTS

LPCA Online Training Center with Audio Educator Receive trainings in general primary care, cardiology, dermatology, emergency medicine, general surgery, internal medicine, neurology, Ob-Gyn, Optometry, Pediatrics and much more. Go to www.audioeducator.com and receive **unlimited 15% discount through the LPCA** using the **promotional code: [LPCA15](#)**. For trainings go to www.audioeducator.com

The Louisiana Primary Care Association is co-hosting with the National Association of Community Health Centers the **S\R PCA Conference** between the dates of October 31st—November 2nd, 2011 from 8 am to 5 pm in New Orleans, LA at the New Orleans Marriott hotel. For more information go to www.nachc.com.

The Louisiana Primary Care Association is partnering with Henry Schein, Capitol City Family Health Center, and the City of Donaldsonville to host the **Healthy Lifestyles, Healthy Communities 2011 Event**. The event will be held on Saturday, November 5, 2011 from 10 am to 2 pm. The event will feature free health and dental screenings along with food, fun and games for all. The event will be held at The Lemann Center located at 1100 Clay Street, in Donaldsonville, LA.

The National Association of Community Health Centers will be hosting its 2012 **Policy and Issues Forum** at the Marriot Wardman Park Hotel on March 21-24, 2012. For more information go to www.nachc.com.

The Louisiana Primary Care Association host its 28th Annual Continuing Education Conference

By Donald Hunter, MPA, Membership Services Coordinator

Between September 29th -30th, 2011, the Louisiana Primary Care Association held its 28th Annual Continuing Education Conference at the Hilton Baton Rouge Capitol Center Hotel. This year's theme, ***Building a Medical Home Brick by Brick: Strategies for Centers Transforming Themselves into a Medical Home*** highlights the ever evolving systems of care in the state of Louisiana and the changes that entail to create effective, quality driven, patient centered medical homes with the hope of providing access to high quality health care for all Louisianans. However, as the theme suggests, it is a process done one brick at a time, one policy at a time, one new study and quality measure at a time. Some of the intricacies of the theme can be found in the selection of Educational and Plenary Sessions chosen for the conference. For example, the new direction of the state with Coordinated Care Networks (CCNs) as presented by Bruce Greenstein, Secretary of the Department of Health and Hospitals highlights a new direction taken by the state to increase the quality of care provided to Medicaid patients which make up 1 of 4 Louisiana residents. CCNs shift the burden of patient case management to private insurance companies, while requiring nationally recognized quality benchmarks, with the hope of achieving cost savings through better care coordination. This is the policy brick but more bricks will be needed if all of Louisiana's

residents are going to have access to high-quality health care services. Other bricks include, technical assistance for Medicaid providers to help bring providers up to par with the new quality benchmarks, financing to build new health care access points in medically under served communities, interconnected health information technology systems and more. The quality brick was provided through sessions such as ***Quality Plans*** with Jan Wilkerson, RN, ***Inter-professional Learner Contribution to Patient Centered Medical Homes*** with Dr. Mary Coleman of LSU School of Medicine and ***Provider Productivity in Grown the Community Health Center*** by Dr. Amelia Broussard. The need for financial solutions and capital resources brick for building medical homes was provided through presentations such as ***Financing Rural Health Facilities*** by Richard Hoffpauir, USDA and ***Successful Fundraising*** by Walvid King, Fisher Consulting Group.

Conference attendees were also privileged to hear a wealth of knowledge and grace filled words from Dr. John Hatch, one of the pioneers in the health center movement. Dr. Hatch walked participants through the origins and inspirations of the health center movement including inspirations that came as far away as China and Africa. Dr. Hatch talked about working with Dr. Jack Geiger,



**Mayor Kip Holden
Baton Rouge, LA**

residents in Mississippi, Louisiana and others across the county as they empowered community residents through knowledge in how to best contribute and improve the health status of their own communities. Moreover, Dr. Hatch mentioned how through education the children of the trained health workers would go on to become skilled and work in those same communities their parents labored in to bring health care reformation and vitality.

Others in participation included Mayor President Kip Holden, vendors, clinicians and health center administrators. The Louisiana Primary Care Association would like to thank every one who came and contributed to the success of the conference. We also ask that you look to participate in the next conference coming to New Orleans in 2012.

LPCA ANNUAL CONFERENCE

The Louisiana Primary Care Association host its 28th Annual Continuing Education Conference Photos

By Donald Hunter, MPA, Membership Services Coordinator



Henry Schein, Inc.



Conference Attendees



**Mark Keiser, St. Charles
CHC; Clayton Williams, DHH;
Stacy Fontenot, LRHA; Jona-
than Chapman, LPCA**



(From left to right) Willie White, William Brent, Roderick Campbell, Linda Matessino, Bruce Greenstein, Dr. Ken Phenow and Jonathan Chapman



Conference Attendees



Conference Attendees



**Dr. Gary Wiltz, Scott Galmon
and Shawn Frick (left to right)**



**LPCA Community
HealthCorps Program**



**Dr. John Hatch, Pioneer in
Health Center Movement**

Baton Rouge Primary Care Collaborative Celebrates the Grand Opening of Its North Baton Rouge Site

By Donald Hunter, MPA, Membership Services Coordinator

The residents of East Baton Rouge Parish (EBRP) welcomed the grand opening of Baton Rouge Primary Care Collaborative Inc. at the Jewel Newman Community Center located at 2013 Central Rd, Baton Rouge, LA 70807. The new health center has come about via a partnership with the city parish government of Baton Rouge, LA involving the aid and assistance of Councilman Ulysses “Bones” Addison and Mayor President Kip Holden.

The new health center is prominently featured within a lower to middle class subdivision and will serve an integral part in providing affordable, high-quality primary care, while helping the state to keep down overall healthcare cost with the management of chronic diseases. Some of the specific and basic services provided by the new health center will be family practice medicine, internal medicine, pediatric services, immunization/Flu Shots, KidMed Screenings, and

physicals.

Community residents were also welcomed to health screenings, health information and a professionally adorned catered lunch while graced with the harmonic sounds of a live harp.

Commander Rebecca Singleton, former CEO, also spoke a few words of recognition and appreciation to the city parish government, the health center board of directors, the Louisiana Primary Care Association and others.

EBRP has a population of 440,171 residents according to 2010 Census data. About 17% of these residents live in poverty. EBRP is fortunate to have Baton



Baton Rouge Primary Care Collaborative (BRPCC) Grand Opening
Mayor Kip Holden in the center, along with BRPCC staff and Board Members

Rouge Primary Care Collaborative along with other EBR parish federally qualified health centers to help alleviate the health burden of the parish’s medically under served residents.



Jonathan Chapman, LPCA makes presentation at Grand Opening



Baton Rouge Primary Care Collaborative New Site



Baton Rouge Primary Care Collaborative New Site

Rapides Primary Health Care Center Celebrates the Grand Opening of Its New Woman's Pavilion and Future Innovation

By Donald Hunter, Membership Services Coordinator

On September 12, 2011, community residents, partners, and friends of the Rapides Primary Health Care Center celebrated the grand opening of its newly constructed Woman's Pavilion. The woman's pavilion is a premier structure with beautiful furniture, designed and retrofitted to provide high-quality primary and preventive health care services with the bells and whistles to provide OB-Gyn, WIC and pediatric services to women and children. The new building is also serving as the new home for Rapides Primary Health Care Center's administrative offices, while the old admin office spaces are being converted to expand the capacity of clinical services.

Rapides Parish has just over 131,000 residents. According to data from the Louisiana Department of Health and Hospitals, Rapides parish has a little over 1,500 uninsured residents, 34,000 residents on Medicaid and 15.5% of residents living in poverty. Thus, the health center, which provides health care to all groups

including those with private insurance, the uninsured, those with Medicaid and Medicare serves as "refuge" for those that have been medically disenfranchised in the region. Patricia Lewis, CEO of Rapides Primary Health Care Center said, the health center is designed to provide "quality care in a cost effective manner."

The woman's pavilion is a welcomed addition to the community. Other provider groups such as area hospital representatives were also in attendance at the grand opening along with area residents. Ms. Lewis said concerning the residents, "they find out what we are doing and they are coming."

Rapides Primary Care Health Center has big plans and is currently seeking to expand



Patricia Lewis, CEO, Rapides Primary Health Care Center



Woman's Pavilion Grand Opening

operations to Bunkie, LA. Moreover, Ms. Lewis' community health center hopes to be a pioneer in expanding and doing some Critical Access Hospital operations. If successful, Rapides Primary Health Care Center would be the first FQHC organization in the state to make such a transition by expanding operations.

The Louisiana Primary Care Association congratulates Rapides Primary Health Care Center on their recent success and anticipates working with the organization on their future expansion projects.

HEALTH CENTER HIGHLIGHT

Rapides Primary Health Care Center Celebrates the Grand Opening of Its New Woman's Pavilion Photos

By Donald Hunter, MPA, Membership Services Coordinator



**Rapides Primary Health Care Center
Woman's Pavilion**



Board Meeting Room



Medical Operatory



Medical Operatories



Help Desk



Children's Health Care Space

Meet LPCA's New Workforce Development Coordinator

By Michelle Wales, Workforce Development Coordinator

Greetings! Please allow me to re-introduce myself to you all. As many of you know, I joined LPCA as the Community HealthCorps Program Coordinator in May 2010. In this position, I initiated a national recruitment effort of national service volunteer (AmeriCorps) applicants interested in gaining experience in health-related fields. It was a pleasure to place these ambitious individuals in some of your community health centers. The year-long experience prepared our 2010-2011 HealthCorps Members with the knowledge and skills required for acceptance into nursing and medical schools around the country as well as opened doors to positions in the healthcare field

including in some of your community health centers!

My recent appointment into LPCA's Workforce Development Coordinator position has enabled me to continue and expand this vital recruitment and retention effort. Please allow me to assist you with the development of your workforce. I am prepared to provide you with the following services: marketing of clinician vacancies in medically underserved areas statewide to attract qualified candidates (LPCA's website, LPCA's monthly newsletters, job fairs, etc.); sourcing, screening, and matching of candidates to health center openings to recruit and improve clinician retention; interacting with the National Health Service Corps

and assisting with activities that promote the mission of the Corps; furnishing health centers with compensation, incentive and benefit information to assist their recruitment and retention efforts while still overseeing the Community HealthCorps Members.

For more information on specific ways I can help you address your current recruitment needs, please contact me via telephone (225) 927-7662 Ext. 212 or email mwales@lpca.net

Best Regards,

*Michelle M. Wales,
MPA*



Online Training Center of the Louisiana Primary Care Association hosted by Audio Educator

By Donald Hunter, Membership Services Coordinator

The Louisiana Primary Care Association (LPCA) is committed to health care access for all at the highest of quality. As a result, the LPCA has entered into a partnership with the Coding Institute and sister company Audio Educator to offer a wide array of **online health care related trainings** with opportunities to earn CEU credits. Its accessible, affordable, convenient and allows you to earn CEUs at the comforts of your desk without spending travel funds.

Because you are accessing the trainings through the Louisiana Primary Care Association, we want you to benefit from our partnership by ***earning a 15% discount on your trainings***. To redeem the 15% discount simply use the promotional code below. For trainings go to www.audioeducator.com



**Unlimited Use 15% Discount
Promotional Code: LPCA15**

2011-2012 Paid Louisiana Primary Care Association Members

Stand with us! Become a member and advocate for Louisiana's medically underserved areas...



Organizational Members

Baton Rouge Primary Care Collaborative, Capitol City Family Health Center, Daughters of Charity Health Services of New Orleans, David Raines Community Health Center, Health Care For the Homeless, Iberia Comprehensive Community Health Center, Innis Community Health Center, Jefferson Community Health Care Centers, The Medical Center, Morehouse Community Medical Centers, Inc., Multipractice Clinic, Outpatient Medical Center, Primary Health Services Center, Rapides Primary Health Care Center, RKM Primary Care Providers for a Healthy Feliciana, SWLA Center for Health Services, Southwest LA Primary Health Care, Inc., St. Charles Community Health Center, Southeast Community Health Systems, St. Thomas Community Health Center, Teche Action Clinic, Winn Community Health Center, CASSE Community Health Institute and St. Gabriel Community Health Clinic

Sponsor Organization Members

Associate Members

Hospital Service of Louisiana Inc., Tulane Community Health Center, Bureau of Primary Care and Rural Health and Central Louisiana AHEC

Individual Members

Shamika White, Mark McBride and Gwen Laury

Board of Directors of EXCELth:

Larry Jones, Soledad Casuyon, Myrna Cassimere, and Charles Garrison

Board of Directors of Southwest LA Primary Health Care Inc.:

Bernadette Currier, Wilda Drawsand, Lonnie Fontenot, Josie Frank, Mary Guidry, Patrick Leday, Linda Prudhomme, Geraldine Schexnayder, and Janel Simien

Board and Staff of SWLA Center for Health Services: Dennis Joseph, Barbara Hardy, Catherine Ledyard, Mark Lewis, Bernita Loyd Brown, Clyde Mitchell, Mandi Mitchell, Shady Patton, Treshonia Reed, Sandra Semien, Leon Simmons, Ulysses Thibodeaux, Rose Turner and Eric Taylor

Board of Directors of Capitol City Family Health Center: Marco Barker, David Butler, Linda Canon, Jason Hughes, Milton Kleinpeter, Shirley Lolis, Nora Listach, Terrance Lockett, Pamela Metoyer, Charles Oatis, Nakeisha Cleveland, and Teresa Taylor,

CAREER OPPORTUNITIES

Positions Available as of October 2011:

Baton Rouge Primary Care

Collaborative a Federally Qualified Health Center located in Baton Rouge La is currently seeking the following: RN position for School Nursing position at Kenilworth Science and Technology Center-full time position with benefits; LCSW Positions (3)- 2 School Based counseling positions and 1 position agency based position providing counseling and integrated case management services to the homeless population and FQHC clients. LCSW positions are contract or full-time with benefits (terms negotiable).

For more information, Contact
cmontgomery@brprimarycare.org

Capitol City Family Health Center: a Federally Qualified Health Center is seeking the following: **East Baton Rouge Parish:** Pediatric Nurse Practitioner, Physician: Family Practice (F/T or P/T), Physician: Internal Medicine (F/T or P/T), Physician: Psychiatrist (P/T), Dentist (PRN); **Ascension Parish:** Family Nurse Practitioner (2), Licensed Clinical Social Worker, Licensed Master Social Worker; Dentist (2); Dental Hygienist (2)

For more information, Contact Chris
Claiborne at cclaiborne@ccfhc.org

David Raines Community Health Center is one of Louisiana's oldest FQHCs and has been recognized as a national model for providing efficient primary care. These job vacancies can be filled in Shreveport or Bossier City with the exception of those with specified locations: Psychiatrist, LCSW, Family Practice Physician (Minden and Haynesville) and Dental Assistant

To view a complete list of career opportunities, please visit www.lpca.net. If you are a member of LPCA and would like to post career opportunities on LPCA's website, please send an email with the subject line indicating "Career Opportunities" to mwales@lpca.net. Please include position name, description, qualifications and "how to apply" information in the email.

(Minden and Haynesville)
To apply, contact Willie White at
wwhite@northstar1.org or call
(318) 425-2252.

Eastside Community Health Center
is seeking a Full-time or Part-time
Dentist.

To apply, contact Victor C. Kirk, CEO
vkirk@stgabrielchc.org or by phone 225-
642-969-76 or fax resume to 225-642-
9696.

Iberia Comprehensive Community Health Center, a leading provider of primary health care services in Iberia parish provides care for the entire spectrum of health care consumers, including the poor, working poor, and the uninsured has several clinical position opportunities. The following positions will be filled in New Iberia and St. Martinville, LA: Family Practice Physician, Internal Medicine Physician, Family Nurse Practitioner, Pediatrician, Psychiatrist, Psychiatric Nurse Practitioner, LCSW, Dentist, Dental Hygienist, Family Nurse Practitioner (NHSC Scholar), Dentist (NHSC Scholar), Family Practitioner (NHSC Scholar) and Family Nurse Practitioner (NHSC Scholar).

To apply, contact Tamekia Livingston-
Willis, P. O. Drawer 14208 New Iberia,
LA 70562-4208, (337) 365-4945 or
hr@icchc.org.

Jefferson Community Health Care Center growing health center seeks experienced individuals in the following areas: Contract and Procurement Specialist (A minimum of two years procurement/contract field required); Scheduler/Operator Computer experience is required; knowledgeable in the use of an electronic medical record preferred. 3 to 5 years of

experience in front desk reception in hospital or private practice is required; IT Systems and Communications Specialist (Experience in Health Information Technology preferred).

Jefferson Community Health Care Center Positions Cont'd... Medical Assistant (Must have or be eligible for Medical Assistant Certification. Must have clinic experience and strong communication skills).

All positions offer a competitive salary and benefits. To Apply, Submit cover letter and resume with salary requirements to:
Human Resources Dept at
866.247.6689. EOE

Morehouse Community Medical Centers: No current openings. Please visit website for updates: www.mcmcinc.org

Multipractice Clinic:
No current openings

Outpatient Medical Center located in the historical city of Natchitoches, LA is seeking highly qualified professionals to assist with the health, oral and psychiatric needs of the residents of Natchitoches Parish. Outpatient Medical Center also has sites in Leesville and Tallulah, LA whereat also some of these positions are available: Dentist Natchitoches, LA (Required: DDS or equivalent degree, and Board Certification/Eligible preferred. EOE; Physician Tallulah, LA. EOE.

CAREER OPPORTUNITIES

Outpatient Medical Center cont'd:

To apply, Send CV to:
Tamara Daniels-Johnson by mail at
1640 Brezeale Springs,
Natchitoches, LA. 71457 or call
318-357-2071

Primary Care Providers for a

Healthy Feliciana is a growing organization that is looking for quality employees to join us in delivering premium care to the underserved. We are an Equal Opportunity Employer. All PCPFHF clinic sites are National Health Service Corp qualified sites for Loan Repayment. Available Positions: Psychiatric Mental Health Nurse Practitioner; Physician-Internal Medicine or Family Practice, Family Nurse Practitioner; LCSW for WBR School Program. These positions offer competitive salary and benefits.

To Apply, Send resume to
rkmhr@yahoo.com or fax to
225-683-3411.

Rapides Primary Health Care

Center a Federally Qualified Health Center located in Alexandria, La is seeking a full-time Dentist.

To Apply, Email plewis@rphcc.org

St. Charles Community Health

Center: Access Health Louisiana recruits for all STCCHC locations. In order to apply, please submit a current resume to HR@stcchc.org or fax to (985) 785-2104. To apply in person, complete an employment application at any of our locations.

Southeast Community Health

Systems, a Federally Qualified Health Center, accepts resumes on continuous basis for all positions. Currently, we have the following positions opened: Chief Executive Officer, Medical Director, Staff Physician, Psychiatrist, Ob/Gyn Physician, Family Nurse Practitioner, Licensed Clinical Social Worker, Licensed Practical Nurse, Nutritionist, Certified Medical Assistant, Dental Hygienist, Dental Assistant, Patient Support Representative

please send a resume and cover letter to the attention of Human Resources at
P.O. Box 1207
Greensburg, LA 70441
or by electronic fax at 888-620-5988

Southwest Louisiana Primary

Health Care, Inc., a Federally Qualified Health Center, currently has the following positions available: Pediatrician, FP, Mental Health Nurse Practitioner, Dental Receptionist

For more information, please call
337-942-2005

Teche Action Clinic located in

Franklin, LA. is seeking highly trained professionals to aid in providing cutting edge services to the residents of St. Mary Parish
Franklin, LA Openings: Family Practice Physician, Pediatrician Internist, Psychiatrist, Nurse Practitioner – Psychiatry, Pharmacy Tech, Social worker, LCSW, MSW

Houma & Dulac Openings:

Family Practice Physician, Pediatrician, Internal Medicine Psychiatrist, Pharmacy Tech, Family Nurse Practitioner, LPN'S/RN'S, Medical Assistants, Medical Receptionist, Outreach Worker Social Worker, LCSW, MSW Office Manager, General Maintenance worker

To apply Please submit resume to:
Teche Action Clinic
Attn: Human Resources
1115 Weber Street
Franklin, LA 70538; Fax 337-828-2873; E-Mail: jobs@tabhealth.org
Telephone – 337-355-2315

Family Practice Physician and

Pharmacist : SWLA Center for Health Services (Lafayette, LA), a Federally Qualified Health Center is currently seeking providers to provide clinical leadership and patient services.

To apply contact Dr. John Colligan at
jcolligan@swlahealth.org.

To view a complete list of career opportunities, please visit www.lpca.net. If you are a member of LPCA and would like to post career opportunities on LPCA's website, please send an email with the subject line indicating "Career Opportunities" to lpc@lpca.net. Please include position name, description, qualifications and "how to apply" information in the email.