Provider HealthLink Gaps in Care Reports

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Provider HealthLink Louisiana

Provider HealthLink Louisiana
Empowering Primary Care
Provider HealthLink

- Founded and began operations in Georgia in 2008, expanded to Kentucky in 2011 and Louisiana in 2015

- Independent Practice Associations (IPA) that negotiate and operate group contracts for FQHCs with health plans

- Work with Medicaid, Medicare, and Commercial plans
Independent Practice Associations (IPA)

- Purpose is to work together to improve quality and reduce costs

- Quality incentive payments

- Gain share contracts - Share surplus generated from improving quality and reducing costs

- Increase membership for your health center
Provider HealthLink Louisiana

- Contracts with Amerigroup and Aetna Better Health
- Management of quality improvement data
  - Quality Scorecards, Gaps in Care Reports, Claims Data
- Training and Technical Assistance
- Delegated Credentialing
- Liaison to plans for any potential issues
Gaps in Care Reports

- Amerigroup Provider Quality Incentive Program (PQIP)
- HEDIS Measures and Gaps in Care Reports
- Preventative Care and Chronic Disease Management
- PPS payments and bonus payments
HEDIS Measures

- Well Child Visits
- Adolescent Well Care Visits
- Adult Access to Care
- Diabetic HbA1c Testing
- Diabetic Eye Screening
- Diabetic Nephrology Screening
- Breast Cancer Screening
- Cervical Cancer Screening
- Treatment for Children with Upper Respiratory Infection
- Testing for Children with Pharyngitis
- Medication management for Asthma
- Follow-up/management of children with newly prescribed medication for ADHD
# Gaps in Care Report

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<th>STATE</th>
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*Note: The last three items marked with an asterisk (*) are marked as 'COMPLETE'.*
Gaps in Care Reports

- Missed HEDIS services
  - Credentialing
  - Non-compliant members
  - Performed somewhere else
  - Coding issue?
Amerigroup Cheat Sheet

1. Well-Child Visits - During the First 15 Months of Life
   Percentage of members who turned 15 months old during the measurement year and who had 6 or more well child visits with a primary care provider during their first 15 months.
   ✓ CPT: 99381, 99382, 99391, 99392, 99461

2. Well Child Visit – (Ages 3 – 6)
   Percentage of members who were 3 – 6 years of age and received one or more well-child visits with a primary care provider during the measurement year.
   ✓ Document BMI Percentile, Date, and plot on Growth Chart Code 268.51-268.54
   ✓ Document type of anticipatory guidance (Nutritional Dx Code V65.3, CPT 97802-97804, and Physical Dx Code V65.41 counseling)
   ✓ CPT: 99382, 99383, 99392, 99393, 200.121 or 200.129

3. Adolescent Well-Care Visits (ages 12-21)
   The percentage of enrolled members 12-21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.
   ✓ Take Advantage of Sick Visits and Sports Physicals
   ✓ Document BMI Percentile, Date, and plot on Growth Chart Code 268.51-268.54
   ✓ Document type of anticipatory guidance (Nutritional Dx Code Z71.3, CPT 97802-97804 and Physical Dx Code G0047 and S9451)
   ✓ CPT: 99384, 99385, 99389, 99395, 200.121 or 200.129

4. Adult Access to Preventative/Ambulatory Health Services
   Adult outpatient visits to a PCP, including well-care visits.
   ✓ Contact adult members to visit your health center and receive your PPS rate

5. Diabetic HbA1c Testing
   Annual HbA1c or more frequently as needed (good control (<8.0%), poor control (>9.0%))
   ✓ Indicate test has been done. CPT: 83036, 83037
   ✓ Indicate results of HbA1c:
     -3044F < 7.0%    -3045F between 7.0-9.0%    -3046F < 9.0%
BMI Coding

- BMI, Nutritional Counseling and Physical Activity Counseling can be completed at well and/or sick visit
- Add Informational diagnosis ICD-10 codes to claims
- BMI Percentile
  - BMI less than 20 - Z68.20
  - BMI 30.0-30.9 – Z68. 30
  - BMI 40.0 – 44.99 – Z68.41
  - BMI 50.0 – 59.9 – Z68.43
  - BMI 70 and over – Z68.45
- Nutritional Counseling: Z71.3 to claim
- Physical Activity Counseling
Gaps in Care Reports
Best Practices

• All doctors up to date and current

• Check for patients who do not live close to facility

• Find Gaps needing few members to fulfill

• Look for any patients who have already been to your health center
  - Might show coding issues
Health Center Testimonial

Jennifer St. Romain, MSN, APRN, CPNP
Chief Quality and Performance Improvement Officer
The Uphill Road

Stormy Days Ahead

Sunny Days Ahead
Getting the right tools for the job!
Click to advance animation on slide.
Gaps in Care Reports Activity
Questions and Answers